

Maestro Version 5.3.029 to 5.3.036 Release Summary Notes





Global Maintenance

Description	Available in Version	Incident #	Global System Option #
Selecting SMS Interface Type in Global Maintenance In Global Maintenance, Codes > SMS Account Maintenance, users can now F8/Lookup in the Interface Field for United States Numbers Account.	5.3.034	137927	

Front Desk

Description	Available in Version	Incident #	Global System Option #
Rate Type Text Display for Multi Property	5.3.030	141854	
Ensured to display the Rate Type text for the property holding the room			
inventory rather than the Rate Type text of the property where the clerk			
is currently logged into.			
New – Multiple users in same Group Reservation dialogue box If more than one user is making changes to the exact same Group Reservation at the same time, a dialogue box will now pop up stating that the Group Reservation was updated by another user when the last user exits the Group Reservation.	5.3.030	137448	
New - Charge Description in Folio and Pro-Forma Consolidated	5.3.033	146413	606
Invoice			
Global System Option 606 will control if the Posting Code Description or Rate Type Description prints on the Crystal Folio and Crystal Consolidated Pro-forma Invoice.			
When this option is set to N, then the Posting Code description will be printed on the Folio and Pro-Forma Consolidated Invoice.			
When this option is set to Y, then the Rate Type description will be printed on the Folio and Pro-Forma Consolidated Invoice.			
Clients upgrading from 5.2 to 5.3 will need new versions of the Folio			
and Pro-Forma Consolidated Invoice should Global System Option 606			
is turned on.			
Pro-Forma Consolidated Invoice showing only applicable charge routing rules with partial stay charge routing Ensured that the Pro-Forma Consolidated Invoice reports the applicable charges while the Group Guests are in house and Charge Routing has been set-up for partial charges to be routed to the Group Master.	5.3.033	136806	
New – Auto Check in Quote/Tentative Group Reservations during	5.3.033	145991	605
Night Audit			
Global System Option 605 will control the auto check in of			
Quote/Tentative Group Reservations during Night Audit.			
Quote/Tentative Status is a configurable status as to remove or not			
remove rooms from inventory. The configured rules for inventory			





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management will be followed with this system option.			
If this option is set to N, Quote/Tentative Group Reservations will not be			
checked in during Night Audit.			
If this option is set to Y, Quote/Tentative Group Reservations will be			
checked in during Night Audit			
Current Status Depart Field	5.3.033	118274	
The Depart field within Current Status now displays the correct number			
of guest departure by excluding Travel With Master Reservations.			
New - Columns within Charges Detail Screen	5.3.034	145858	
Added Dynamic Package Total and Daily Amount for each day of the			
stay in the Charges Detail screen. The Charges Detail screen has also			
been expanded to show 7 days.			
Email/ SMS Alerts	5.3.034	146658	
Ensured that Guests and Staff alerts can be configured as SMS or Both			
(email & SMS) without error message appearing.			
Cleanup of Soft Check In and Alert Emails	5.3.034	147648	
Cleaned up Soft Check In and Alert Emails to suppress Mime and ISO			
setting lines in the email body.			
Moving Other Charges with Group Reservation Date Change	5.3.035	136259	
When performing date change on a Group Reservation with Other			
Charges, the Other Charges are now moved correctly with the Group			
Reservation date change.			
Printing Travel Agency Cheque in Multi Property Database	5.3.035	147003	
Allowed Travel Agency Cheques and the printer required to be in the			
Global Property instead of assigned to a single property in a Multi			
Property Database to allow Travel Agency Cheque printing.			
Updating Reservation Activity Log	5.3.036	139872	
When a Room Number is assigned in a Guest Reservation, the details			
stored in the Reservation Activity Log now has the correct From Date			
(arrival) and To Date (departure) in the Room Changes History Log			

Front Desk & Guest Services Reporting

Description	Available in Version	Incident #	Global System Option #
New - Group Name On Transportation Report Group Name has been added to Transportation Report. The Group Name will appear under each Reservation Number if the Guest is associated to a Group Reservation and requires Transportation.	5.3.033	144821	
Arrivals Manifest – Other Reports For Properties using Multi Building, the option to include the Building Code next to the Room number has been added to the Print Criteria options.	5.3.029	152862	





Front Office Management Reporting

Description	Available in Version	Incident #	Global System Option #
New - Clerk Reservations and Performance Report Added three new report print options filters while running the Clerk Reservations and Performance Report. The new options are: Include Owner Activities – default is N Include FIT? (Individual Reservations) – default is Y Include Groups? (Group Rooming List Reservations) – default is N	5.3.035	90416	

Front Desk Maintenance

Description	Available in Version	Incident #	Global System Option #
New - Rate Type Search The ability to search rates has been added. In FD Maintenance > Rates > Rate Types > Window > Rate Search. Or F3 can be entered from the Rate Category field or Rate Type field.	5.3.030	144895	
Rate Types can be searched by: Rate Category, Rate Type, Active Between dates, Rate Group, Guest Type, Description and Company Name. In addition users can choose to Include Expired Rates or Group Special Rates when searching for a Rate Type.			

Timeshare/Condo Management

Description	Available in Version	Incident #	Global System Option #
Add Account Prefix to EFT Setup	5.3.036	149663	
Added Property Specific account prefix field to EFT Setup screen.			

Gift Card Management

Description	Available in Version	Incident #	Global System Option #
Manual Entry of Imported legacy Gift Card number Users can now manually enter Gift Card numbers for imported legacy gift cards.	5.3.030	145915	





Spa Services

Description	Available in Version	Incident #	Global System Option #
Able to F8 look up on Additional Names in Quick Books, when FD Reservation is attached. When booking a Spa Service from Front Desk, the FD Res # will auto populate in Quick books. The user is then able to perform an F8 Look Up on the Participant Name entry field, and if there are Additional Names associated with the FD Reservation, the Guest Name Look Up screen will be displayed. User can then select a different participant name from that list. The FD Reservation record will remain attached to the Spa Booking	5.3.030	142831	
Match Gender Dialogue Box for Services with Provider or Guest Gender requirements. – When booking a Treatment where Guest Gender or Match Gender is configured on a Service code, a dialogue box will now be displayed advising that the Service is for a specific gender or requires a provider of a specific gender or that provider and guest gender must match.	5.3.033	141587	
Include Manual Posting to Spa Settlement Screen Any transaction posted manually to the Booking Folio will now be included in spa settlement screen. Prevent Modifying Service Type and Service Code Prevented modifying Service Type and Service Code once the Booking	5.3.033	142938 142843	
charges have been posted.			

<u>Spa Services Maintenance</u>

Description	Available in Version	Incident #	Global System Option #
New – Auto Calculate Service Charge on Add Ons In Spa Maintenance, a new field has been added to the Add On Maintenance screen to indicate which Add On's are subject to automatically add Service Charges. In the "Calc SvCh" column, if the flag is set to Y, Maestro will calculate the pre-defined Service Charge based on the setup within Service Types.	5.3.033	144189	

<u>Membership</u>

Description	Available in Version	Incident #	Global System Option #
Preventing Receipt Distribution For Secondary Member Profiles Receipt Distribution is now prevented for Secondary Member profiles regardless of where the cursor is.	5.3.030	145279	
Suppressing Aging Section in Member Statement The Aging section or part of the Summary section in the Member PDF e-Statement can now be suppressed. Please contact Support for assistance to implement.	5.3.030	145325	





Manual Receipt Distribution to Include Folios of Secondary Members	5.3.033	146506	
Manual receipt distribution within Primary Member Accounts now			
includes Folios of the associated Secondary Member Accounts.			
Email Statement Batch Send	5.3.036	147916	
When the Member Statements are emailed, if an invalid email address			
is encountered the Member Client Code number will display in the error			
log. All other Member Statements with valid email addresses will be			
sent.			

Facilities Management

Description	Available in Version	Incident #	Global System Option #
Allow Posting to Member Account Allow Facility Bookings to be posted to a Member account, even with different participant name.	5.3.030	145044	
Allow Posting Cancellation Fee When cancellation policy is setup for Facilities the penalty screen will provide the options to post	5.3.033	145040	
Allow Posting Advance Deposit to Member Folio Advance deposit can be posted for a Facilities Booking when attached to a Member Profile.	5.3.033	145043	

Sales & Catering

Description	Available in Version	Incident #	Global System Option #
New – Inquiry Screen Total Revenue Field Added a new field called Total Revenue on the Inquiry screen. This new field will automatically calculate the Total Revenue based the Revenue entered in Food, Beverage, Inventory, Other, Function Room and Room Revenue.	5.3.030	113378	
Pro-Forma Invoice to Audited amounts Ensured to pick up the Audited Amount field once an Event has been Audited to build the Pro-Forma Consolidated Invoice.	5.3.033	129092	
New - Emailing Contracts Added the ability to email Contacts directly from a booking. Please contact Maestro Support to set this up or for more information.	5.3.034	141129	
New - Displaying the Traces after Creation Created Global System Option 611 to control whether or not the user would like to review the Booking Traces prior to leaving the Booking. If this option is set to Y, a dialog box will pop up asking the user if they would like to review the Booking Traces after creating a new booking.	5.3.035	136950	611





Sales & Catering Reporting

Description	Available in Version	Incident #	Global System Option #
S&C Productivity with Pace Report Added the ability to select a range of months to the Productivity with Pace Report. Therefore the Pace Report can be run for a subset of months during the selected year. For example Quarterly.	5.3.036	149064	
S&C Forecast – Other Reports Added the selection criteria of Conference Services Manager to be able to run the report for a specific CSM. Blank will report for all.	5.3.029	153080	

Interfaces

Description	Available in Version	Incident #	Global System Option #
Kiosk	5.3.035	142832	
The iPad Kiosk interface a now fully operational as Multi-Property			
Genomi	5.3.035	148619	
Enhanced the Genomi Interface to support extra Housekeeping			
functions as necessary for the Optii interface.			
ideas Interface	5.3.036	148357	
Made iDeas Interface speed improvements for the iDeas portion of the			
Night Audit process.			

~NO CHANGES TO THE FOLLOWING AREAS OF MAESTRO PMS FROM VERSION 5.3.029 TO 5.3.036~

Maestro Direct eLearning

Work Order Management

Analytics

Accounts Receivable

Retail Point of Sale

Loyalty Program Management

ResWave

